

Business Analyst

TOPIC SUB TOPIC

INTRODUCTION

- WHAT IS BUSINESS ANALYSIS
- KEY CONCEPTS
- KNOWLEDGE AREAS
- BA TASKS
- INTRODUCTION TO BA TECHNIQUES

BUSINESS ANALYSIS PLANNING

- BUSINESS ANALYSIS APPROACH
- STAKE HOLDER ANALYSIS
- BUSINESS ANALYSIS ACTIVITIES
- BUSINESS ANALYSIS COMMUNICATION
- REQUIREMENT MANAGEMENT PROCESS
- MANAGE BUSINESS ANALYSIS PERFORMANCE

REQUIREMENTS ELICITATION

- PREPARATION
- CONDUCT ELICIATION ACTIVITY
- DOCUMENT ELICITATION RESULTS
- CONFIRUM ELICITATION RESULTS

REQUIREMENTS MANAGEMENT

- MANAGE SOLUTION SCOPE
- MANAGE SOLUTION REQUIREMENTS
- MANAGE REQUIREMENTS TRACEBILITY
- MANAGE REQUIREMENTS REUSE
- PREPARE REQUIREMENTS PACKAGE
- COMMUNICATE REQUIREMENTS

ENTERPRISE ANALYSIS

- DEFINE BUSINESS NEED
- ASSESS CAPABILITY GAPS

DETERMINE SOLUTION APPROACH

DEFINE SOLUTION SCOPE

DEFINE BUSINESS CASE

REQUIREMENTS ANALYSIS

PRIORITIZE REQUIREMENTS

ORGANIZE REQUIREMENTS

SPECIFY AND MODEL REQUIREMENTS

DEFINE ASSUMPTIONS AND CONSTRAINTS

VERIFY REQUIREMENTS

VALIDATE REQUIREMENTS

SOLUTION ASSESSMENT AND VALIDATION

ASSESS PROPOSED SOLUTION

ALLOCATE REQUIREMENTS

ASSESS ORGANIZATION READINESS

DEFINE TRANSITION REQUIREMENTS

VALIDATE SOLUTION

EVALUATE SOLUTION PERFORMANCE

BUSINESS ANALYSIS TECHNIQUES

DEFINE ACCEPTANCE AND EVALUATION CRITERIA

BENCHMARKING

BRAINSTORMING

BUSINESS RULES ANALYSIS

DATA DICTIONARY AND GLOSSARY

DATA FLOW DIAGRAMS

DATA MODELLING

DECISION ANALYSIS

DOCUMENT ANALYSIS

ESTIMATION

FOCUS GROUPS

FUNCTIONAL DECOMPOSITION

INTERVIEWS

LESSONS LEARNED PROCESS
METRICS AND KPIS
NON FUNCTIONAL REQUIREMENT ANALYSIS
OBSERVATION
ORGANIZATION MODELING
PROBLEM TRACKING
PROCESS MODELING
PROTOTYPING
REQUIREMENT WORKSHOPS
RISK ANALYSIS
ROOT CAUSE ANALYSIS
SCENARIOS AND USE CASES
SCOPE MODELLING
Interface analysis
SEQUENCE DIAGRAMS
STATE DIAGRAMS
STRUCTURED WALKTHORUGH
SURVERY / QUESTIONNAIRE
SWOT ANALYSIS
USER STORIES
VENDOR ASSESSMENT

JIRA Software introduction

SAMPLE LIVE PROJECT (COMPLETE BA FLOW) PROJECT - WORK SHOP